

#### **WE ARE WYNDHAM**

The largest hotel franchising company that opens nearly two hotels every day across the world. Our global size and scale is unequalled by anyone in the hospitality industry.

With 25 brands, approximately 9,300 hotels, approximately 903,000 rooms in over 95 countries and over 114 million Wyndham Rewards enrolled members no one welcomes the world like we do.

### **CORPORATE SOCIAL RESPONSIBILITY**

### DIVERSITY AND INCLUSION

Not only is diversity part of how we do business, we see it as a competitive advantage. Our inclusive culture infuses different perspectives that reflect our diverse customers and communities around the world.

## ENVIRONMENT AND SUSTAINABILITY

Through numerous initiatives, we take steps every day to minimize the impact of our operations, working to reduce our environmental footprint and preserve natural resources.

## HUMAN RIGHTS & ETHICS

Putting a stop to human trafficking is a major priority for us and our entire industry. Together with our franchisees, we support the UN Universal Declaration of Human Rights and the Polaris Project, which combats all forms of human trafficking.

# COMMUNITY SUPPORT & RESPONSIVENESS

As a hospitality company, service is in our DNA. Our teams and franchisees around the world actively engage in their communities, generously giving in ways to enhance the lives of others

## WE ARE WORLD'S LARGEST HOTEL COMPANY

Approx.

Approx.

9,300

Hotels

903k

Rooms

\$403

Million

Revenue

\$694

Million

Adjusted EBITDA

# GLOBAL DEVELOPMENT PIPELINE

approx. 2,300 New hotels 78% New construction

approx. 252,000 New rooms 58% International pipeline

A 5% year-over-year room increase in the pipeline





REGISTRY WYNDHAM GRAND DOLCE esplendes. DAZZLER WYNDHAM WATERWALK VIENNA HOUSE























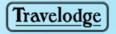












# TECHNOLOGY: OUTSOURCED AND CLOUD-BASED

Wyndham has cloud-based platforms leveraging best-in-class software and partnerships across the key aspects of the guest and franchisee experience



Digital Content + Web



Central Reservations



Property Management

#### **GLOBAL SALES VALUE CREATION**



**EXPOSURE** 



DEDICATED TEAM



GLOBAL PARTNERSHIPS



SMALL & MID-SIZE BUSINESS REACH

Dedicated platforms on Wyndham's website and Cvent simplify sourcing of group and meetings RFPs at scale

More than 120 industry events and tradeshows were attended in 2019

Sellers on 5 continents with regional expertise across all major market segments

A single point of contact for more than 2,500+ global accounts

Master service agreements and preferred agreements with Fortune 500 and other leading companies

Chain-wide discounted rates reward corporations for growing revenue with WHR

Team of sellers dedicated to driving bookings from small to mid-size businesses

Globally 75,000+ RFPs were accepted in 2019

Over 12,000 MICE & Leisure Group Leads were sent to hotels by the EMEA GSO Team in 2019

#### **WYNDHAM REWARDS**





# Best Hotel Loyalty Program: Wyndham Rewards

Named the No. 1 hotel rewards program by readers of USA TODAY for the seventh year in a row, Wyndham Rewards® loyalty program offers 114 million enrolled members the opportunity to redeem points at thousands of hotels, vacation club resorts and vacation rental properties globally.



BLUE member



Free Wi-Fi



Rollover Nights



Rewarding Rate

REWARDS

You've earned t

GOLD member



10% Bonus Points



Preferred Room



Early Check-In



Dedicated Member Services

WYNDHAM REWARDS

PLATINUM Member





15% Bonus Points



Late Check-Out



Car Rental Upgrades



Caesars Rewards Status Match

WYNDHAM REWARDS

DIAMOND member





20% Bonus Points



Suite Upgrades



Welcome Amenity



Give GOLD

#### **WYNDHAM REWARDS TITANIUM**

Wyndham Rewards offers an exclusive TITANIUM level, just for our most dedicated hotel owners. TITANIUM membership comes with the most generous perks including:



- 30,000 Annual Bonus points enough for 1 or more FREE nights!
- Caesars Entertainment Total Rewards Diamond Status Match
- Avis President's Club Membership
- go free PLUS Experiences for every go free award night booked in our top destinations, you'll receive 2 FREE PASSES to a local experience (up to \$150 value)
- Suite upgrades, including award nights
- Welcome Amenity (at select hotel brands)
- Give GOLD level to a friend
- Dedicated TITANIUM concierge service
- Plus the Perks of DIAMOND\*

# ONE OF THE LARGEST & MOST DIVERSE REDEMPTION PORTFOLIOS IN THE WORLD

30,000+ Hotels, Vacation Club Resorts, & Vacation Rentals



Wyndham Hotels & Resorts



Caesars Entertainment



Wyndham Vacation Resorts



Wyndham Vacation Rentals



Cottages.com





#### A Smile in Every Town

Ice cream. Family holidays. Happiness. For nearly a century, Howard Johnson by Wyndham has helped generations of families create memories that last a lifetime.

With warm, friendly service and thoughtful amenities such as free Wi-Fi and the option of a nutritious breakfast, staying with Howard Johnson means never having to feel like you're far from home. Most Howard Johnson hotels include an onsite restaurant and a fitness room, and many locations also offer swimming pools.



# HOWARD JOHNSON AT A GLANCE

- 312 Howard Johnson hotels
- An established and iconic brand with strong awareness, powerful global geographic footprint and positive RevPAR growth\*
- An upscale brand in China and the Middle East Howard Johnson offers high-end amenities including indoor spas and banquet/ meeting facilities in key destinations.

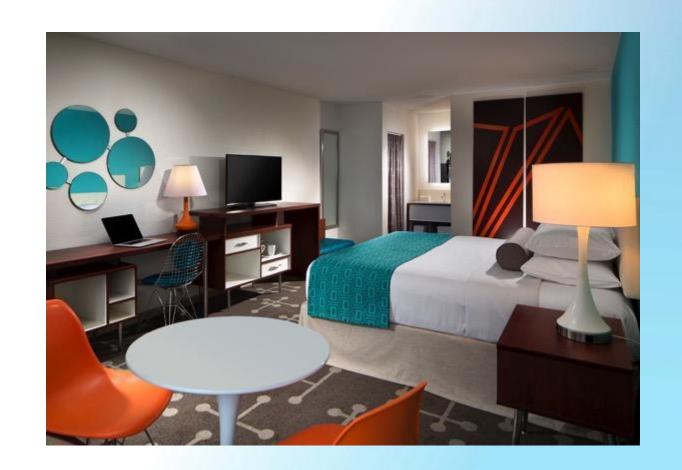


# **VALUE PROPOSITION**

Strong performance results - 125.89%
 RevPAR Index against the economy segment\*

#### RENEW

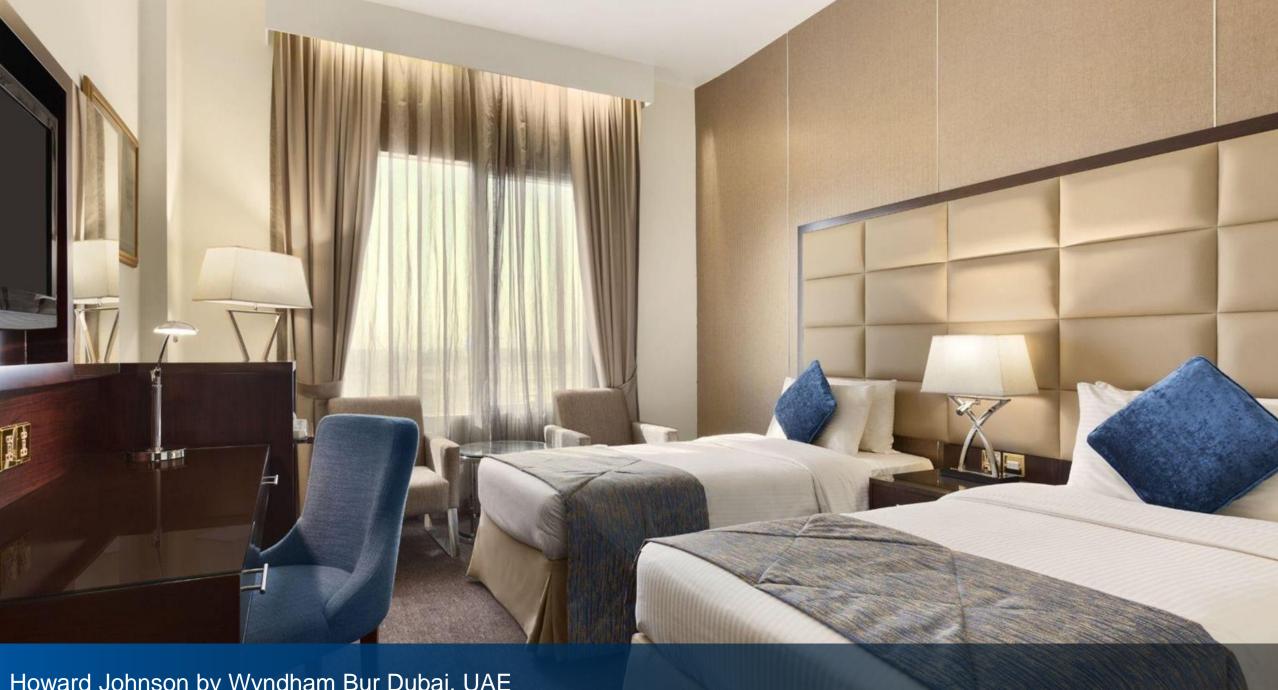
- Hotel design package intelligently crafted to appeal to multigenerational customers
- Gives owners a new look that is consistent, relevant and designed for the Next Generation.
- Builds loyalty, reinforcing brand history, and maximizing return on investment











Howard Johnson by Wyndham Bur Dubai, UAE





#### **BRAND ESSENCE**

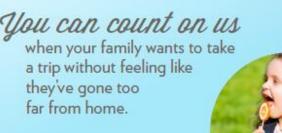
In every HOWARD JOHNSON, no matter the city or town, we hope your stay leaves you with the same unforgettable souvenir—smiles that last a lifetime.

You can count on us when your family wants to take a trip without feeling like they've gone too far from home. It's the same warm, friendly experience we've offered for decades—because we know that honest hospitality never goes out of style.

Whether it's your first time here or you've lost count, you'll feel right at home as a part of our HOWARD JOHNSON community.









A new look that is consistent, relevant and designed for the Next Generation











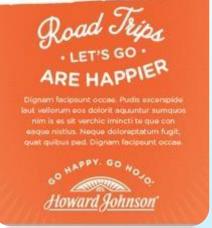
## **NEW ON-PROPERTY COLLATERAL**



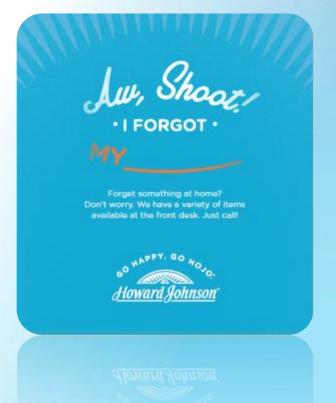


Howard Johnson Grand Forks











#### **THANK YOU**

#### WHRdevelopmentEMEA.com

