

#### **HOWARD JOHNSON**

WYNDHAM HOTELS & RESORT

# WE ARE WYNDHAM

The largest hotel franchising company that opens nearly two hotels every day across the world. Our global size and scale is unequalled by anyone in the hospitality industry.

With 25 brands, over 9,200 hotels, over 872,000 rooms in more than 95 countries and 106 million Wyndham Rewards members enrolled members no one welcomes the world like we do.\*



# **CORPORATE SOCIAL RESPONSIBILITY**

# DIVERSITY AND INCLUSION

Not only is diversity part of how we do business, we see it as a competitive advantage. Our inclusive culture infuses different perspectives that reflect our diverse customers and communities around the world.

# ENVIRONMENT AND SUSTAINABILITY

Through numerous initiatives, we take steps every day to minimize the impact of our operations, working to reduce our environmental footprint and preserve natural resources.

# HUMAN RIGHTS & ETHICS

Putting a stop to human trafficking is a major priority for us and our entire industry. Together with our franchisees, we support the UN Universal Declaration of Human Rights and the Polaris Project, which combats all forms of human trafficking.

#### COMMUNITY SUPPORT & RESPONSIVENESS

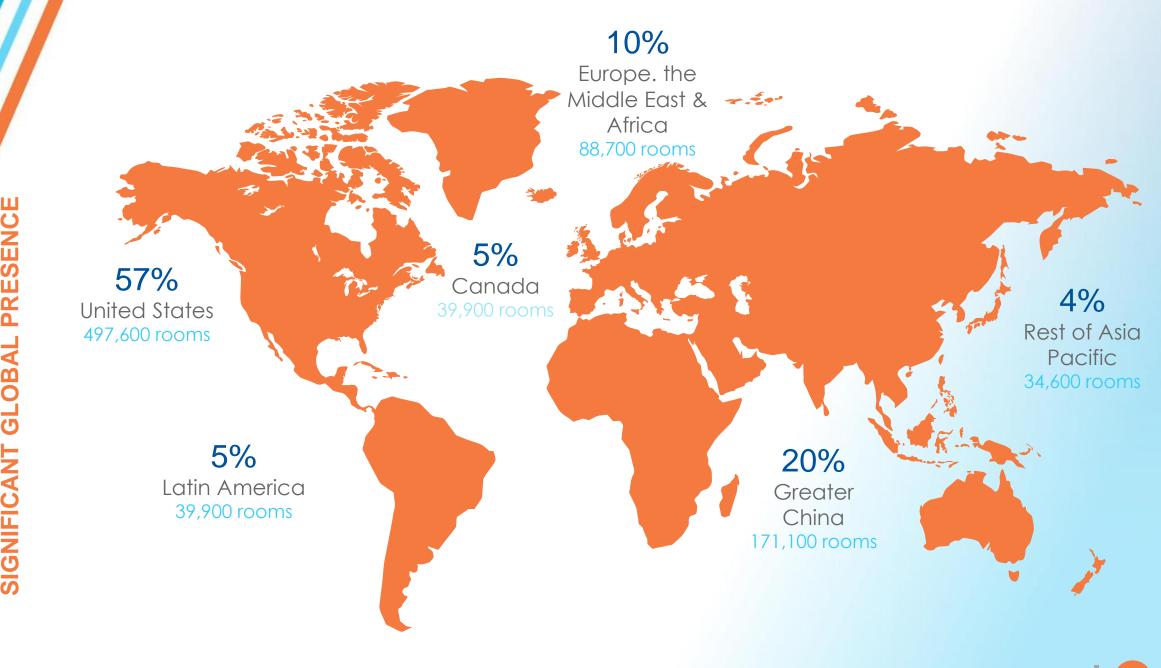
As a hospitality company, service is in our DNA. Our teams and franchisees around the world actively engage in their communities, generously giving in ways to enhance the lives of others



# WE ARE WORLD'S LARGEST HOTEL COMPANY







Howard Johnson

SIGNIFICANT GLOBAL PRESENCE

# **GLOBAL DEVELOPMENT PIPELINE**

# over 1,930 New hotels 79% New construction 237,000 New rooms 58% International pipeline

A 12% year-over-year room decrease in the pipeline

2023 Q3 Results







# **TECHNOLOGY: OUTSOURCED AND CLOUD-BASED**

Wyndham has cloud-based platforms leveraging best-in-class software and partnerships across the key aspects of the guest and franchisee experience



Digital Content + Web



Central Reservations



Property Management



### **GLOBAL SALES VALUE CREATION**



EXPOSURE

Dedicated platforms on Wyndham's website and Cvent simplify sourcing of group and meetings RFPs at scale

More than 120 industry events and tradeshows were attended in 2019



#### DEDICATED TEAM

Sellers on 5 continents with regional expertise across all major market segments

A single point of contact for more than 2,500+ global accounts



#### GLOBAL PARTNERSHIPS

Master service agreements and preferred agreements with Fortune 500 and other leading companies

Chain-wide discounted rates reward corporations for growing revenue with WHR



#### SMALL & MID-SIZE BUSINESS REACH

Team of sellers dedicated to driving bookings from small to mid-size businesses

Globally 75,000+ RFPs were accepted in 2019

Over 12,000 MICE & Leisure Group Leads were sent to hotels by the EMEA GSO Team in 2019



# WYNDHAM REWARDS



#### Best Hotel Loyalty Program: Wyndham Rewards

Named the No. 1 hotel rewards program by readers of USA TODAY for the third year in a row, Wyndham Rewards® loyalty program offers 106 million enrolled members the opportunity to redeem points at thousands of hotels, vacation club resorts and vacation rental properties globally.



A free night at any participating Wyndham Rewards hotel, vacation club resort or vacation rental<sup>1</sup>

3 redemption levels:

7,500 points , 15,000 points, 30,000 points



go free<sup>™</sup>

A discount off the hotel's Best Available Rate, using points plus some cash, at participating hotels, vacation club resorts and vacation rentals<sup>1</sup>

3 redemption levels:

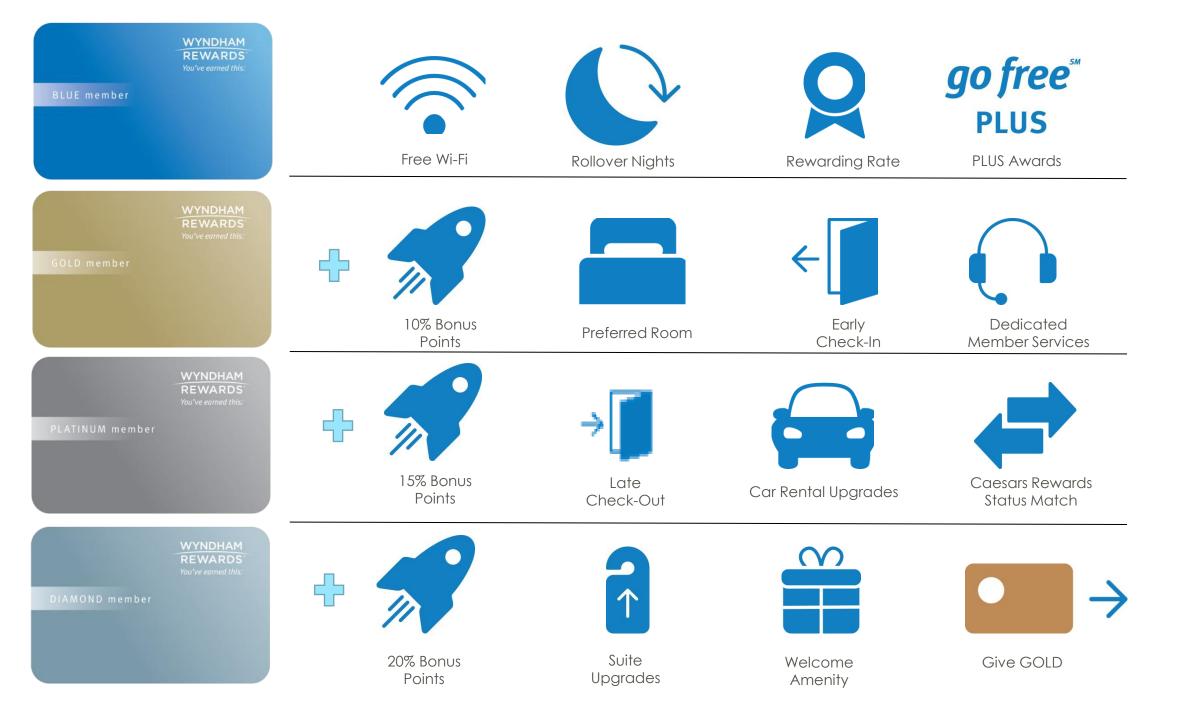
1,500 points, 3,000 points, 6,000 points + some cash And members can earn points on the cash portion!

# go get 'em<sup>™</sup>

Members earn 10 points per dollar or 1,000 points on Qualified Stays—whichever is more!<sup>2</sup>

1 GO FREE & GO FAST: Point redemption levels & cash payment amounts vary by property & in the case of points, can be as high as 30,000 points per bedroom. Member must have enough points for all bedrooms in desired accommodation to book. Resort & other fees may apply (even for Go Free nights); points can't be used to pay them. Most properties: award applies to standard room rate only (go free: including taxes, go fast: excluding taxes). Awards subject to availability, blackout dates/rates & other restrictions; see WyndhamRewards.com/terms for more information. 2 GO GET EM: At most properties, points are earned for dollars spent on the room rate only. Qualified Stays must be booked through the call centers or web sites of Wyndham Hotels & Resorts, directly with the properties or through the Wyndham Rewards app. See WyndhamRewards.com/terms for more information on qualified stays.





# WYNDHAM REWARDS TITANIUM

Wyndham Rewards offers an exclusive TITANIUM level, just for our most dedicated hotel owners. TITANIUM membership comes with the most generous perks including:



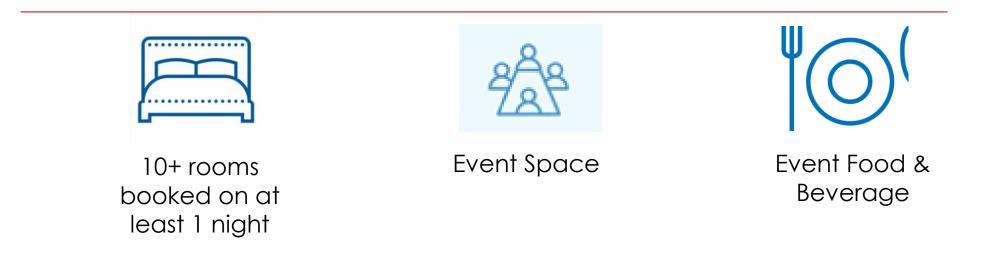
- 30,000 Annual Bonus points enough for 1 or more FREE nights!
- Caesars Entertainment Total Rewards Diamond Status Match
- Avis President's Club Membership
- go free PLUS Experiences for every go free award night booked in our top destinations, you'll receive 2 FREE PASSES to a local experience (up to \$150 value)
- Suite upgrades, including award nights
- Welcome Amenity (at select hotel brands)
- Give GOLD level to a friend
- Dedicated TITANIUM concierge service
- Plus the Perks of DIAMOND\*



#### **HELP GROW GROUP BUSINESS WITH**

# go meet<sup>™</sup>

Casual & professional planners can earn 1 point per dollar spent on qualifying revenue, regardless of billing method. Planners can earn points for:



# ONE OF THE LARGEST & MOST DIVERSE REDEMPTION PORTFOLIOS IN THE WORLD

30,000+ Hotels, Vacation Club Resorts, & Vacation Rentals



Wyndham Hotels & Resorts



**Caesars Entertainment** 



Wyndham Vacation Resorts



Wyndham Vacation Rentals



Cottages.com







#### A Smile in Every Town

Ice cream. Family holidays. Happiness. For nearly a century, Howard Johnson by Wyndham has helped generations of families create memories that last a lifetime.

With warm, friendly service and thoughtful amenities such as free Wi-Fi and the option of a nutritious breakfast, staying with Howard Johnson means never having to feel like you're far from home. Most Howard Johnson hotels include an onsite restaurant and a fitness room, and many locations also offer swimming pools.



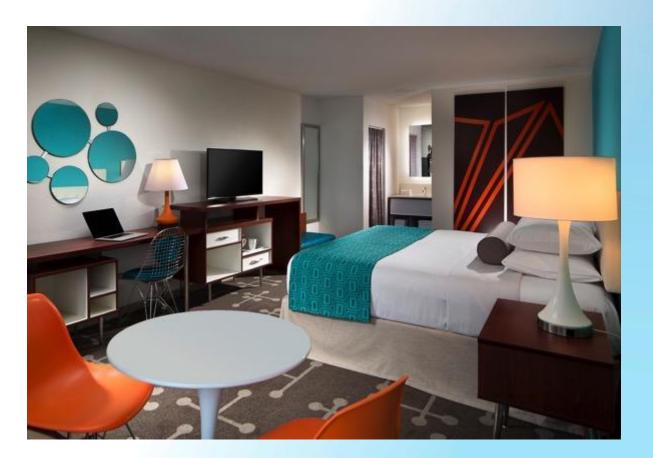
# HOWARD JOHNSON AT A GLANCE

- 312 Howard Johnson hotels
- An established and iconic brand with strong awareness, powerful global geographic footprint and positive RevPAR growth\*
- An upscale brand in China and the Middle East Howard Johnson offers high-end amenities including indoor spas and banquet/ meeting facilities in key destinations.



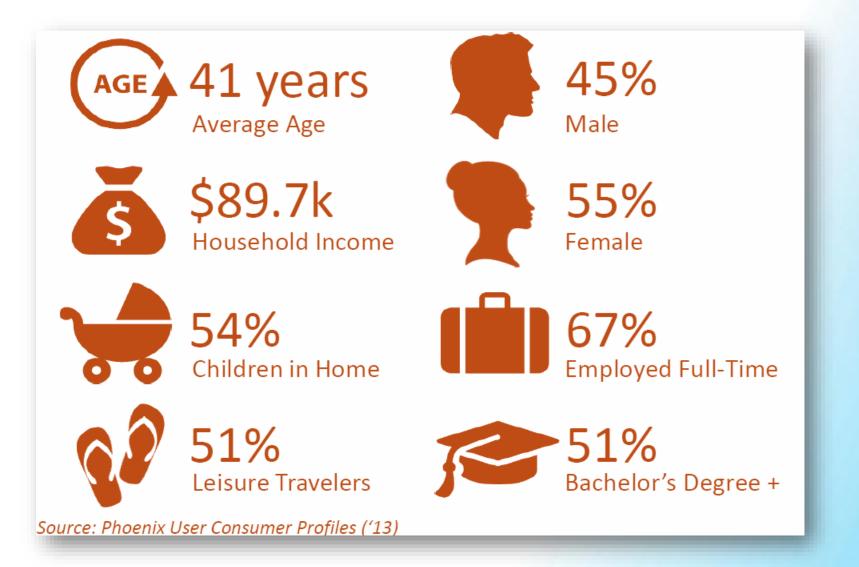
# VALUE PROPOSITION

- Strong performance results 125.89% RevPAR Index against the economy segment\*
- RENEW
  - Hotel design package intelligently crafted to appeal to multigenerational customers
  - Gives owners a new look that is consistent, relevant and designed for the Next Generation.
  - Builds loyalty, reinforcing brand history, and maximizing return on investment





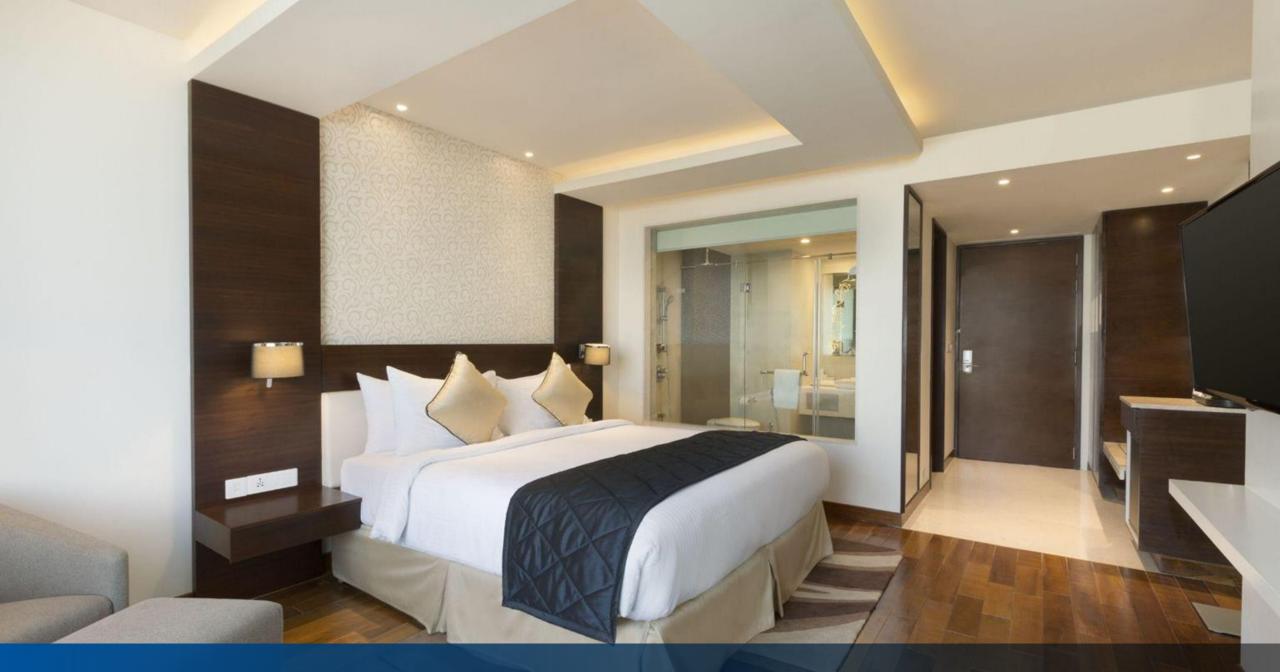
# **CONSUMER PROFILE**







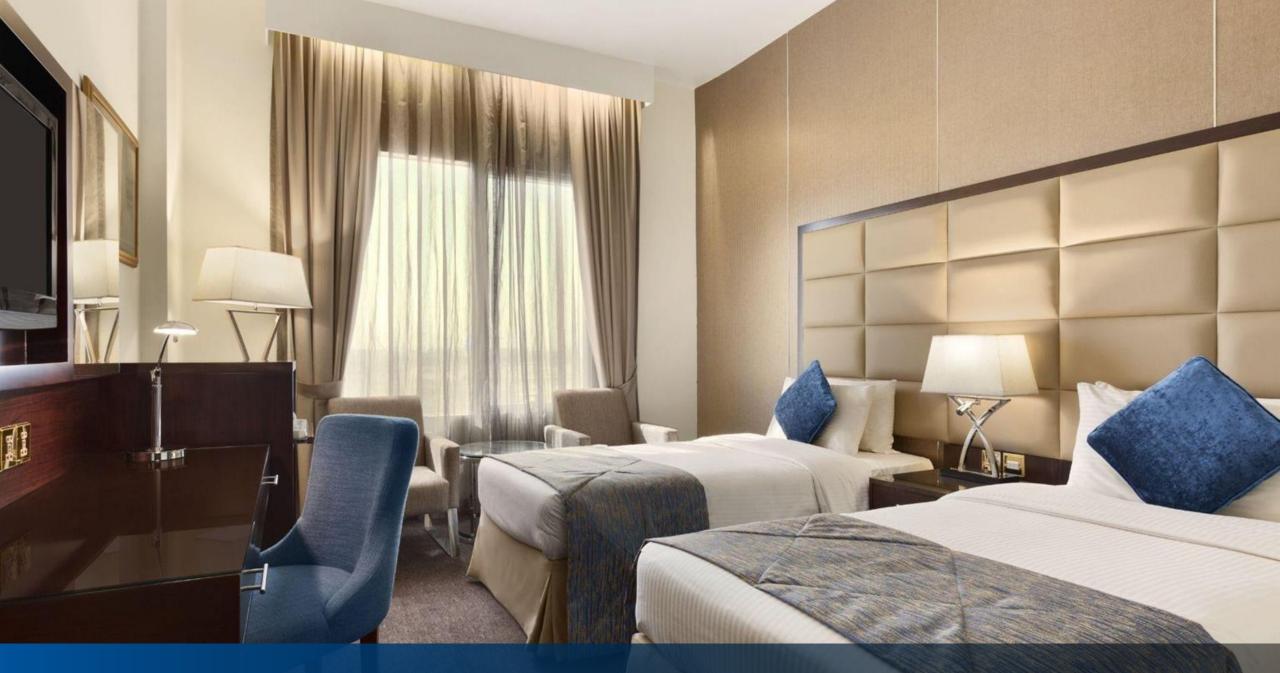
Howard Johnson by Wyndham Udaipur Roop Nagar, India



Howard Johnson by Wyndham Bengaluru Hebbal, India



Howard Johnson Plaza by Wyndham Dubai Deira, UAE



Howard Johnson by Wyndham Bur Dubai, UAE



Howard Johnson by Wyndham Udaipur, India



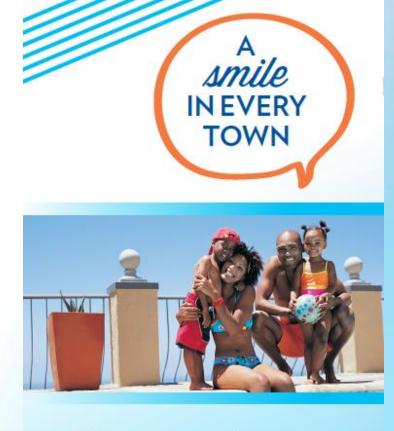
Howard Johnson by Wyndham Kolkata, India

# **BRAND ESSENCE**

In every HOWARD JOHNSON, no matter the city or town, we hope your stay leaves you with the same unforgettable souvenir—smiles that last a lifetime.

You can count on us when your family wants to take a trip without feeling like they've gone too far from home. It's the same warm, friendly experience we've offered for decades—because we know that honest hospitality never goes out of style.

Whether it's your first time here or you've lost count, you'll feel right at home as a part of our HOWARD JOHNSON community.



You can count on us when your family wants to take

a trip without feeling like they've gone too far from home.



A new look that is consistent, relevant and designed for the Next Generation





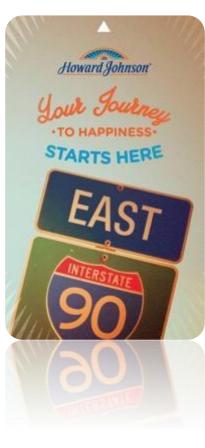








# **NEW ON-PROPERTY COLLATERAL**





Howard Johnson Grand Forks





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Forget something at home? Don't worry. We have a variety of items available at the front desk. Just call!



Howard Johnson





#### **THANK YOU**

#### WHRdevelopmentEMEA.com

